

4.13. Device and Media Controls (§ 164.310(d)(1))

HIPAA Standard: *Implement policies and procedures that govern the receipt and removal of hardware and electronic media that contain electronic protected health information into and out of a facility, and the movement of these items within the facility.*

| Key Activities | Description | Sample Questions |
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| 1. Implement Methods for Final Disposal of EPHI Implementation Specification (Required) | <ul style="list-style-type: none"> Implement policies and procedures to address the final disposition of EPHI and/or the hardware or electronic media on which it is stored. Determine and document the appropriate methods to dispose of hardware, software, and the data itself. Assure that EPHI is properly destroyed and cannot be recreated. | <ul style="list-style-type: none"> What data is maintained by the organization, and where? Is data on removable, reusable media such as tapes and CDs? Is there a process for destroying data on hard drives and file servers? What are the options for disposing of data on hardware? What are the costs? |
| 2. Develop and Implement Procedures for Reuse of Electronic Media Implementation Specification (Required) | <ul style="list-style-type: none"> Implement procedures for removal of EPHI from electronic media before the media are made available for reuse. Ensure that EPHI previously stored on electronic media cannot be accessed and reused. Identify removable media and their use. Ensure that EPHI is removed from reusable media before they are used to record new information. | <ul style="list-style-type: none"> Do policies and procedures already exist regarding reuse of electronic media (hardware and software)? Is one individual and/or department responsible for coordinating the disposal of data and the reuse of the hardware and software? Are employees appropriately trained on security and risks to EPHI when reusing software and hardware?⁷⁵ |
| 3. Maintain Accountability for Hardware and Electronic Media Implementation Specification (Addressable) | <ul style="list-style-type: none"> Maintain a record of the movements of hardware and electronic media and any person responsible therefore. Ensure that EPHI is not inadvertently released or shared with any unauthorized party. Ensure that an individual is responsible for, and records the receipt and removal of, hardware and software with EPHI. | <ul style="list-style-type: none"> Where is data stored (what type of media)? What procedures already exist regarding tracking of hardware and software within the company? If workforce members are allowed to remove electronic media that contain or may be used to access EPHI, do procedures exist to track the media externally? Who is responsible for maintaining records of hardware and software? |
| 4. Develop Data Backup and Storage Procedures Implementation Specification (Addressable) | <ul style="list-style-type: none"> Create a retrievable exact copy of EPHI, when needed, before movement of equipment. Ensure that an exact retrievable copy of the data is retained and protected to protect the integrity of EPHI during equipment relocation. | <ul style="list-style-type: none"> Are backup files maintained offsite to assure data availability in the event data is lost while transporting or moving electronic media containing EPHI? If data were to be unavailable while media are transported or moved for a period of time, what would the business impact be? |

⁷⁵ See Section 4.5, *HIPAA Standard: Security Awareness and Training*.